

CRICOS Provider: 03695F; RTO Provider Code: 41286

Leve3, 56-58 York Street Sydney

NSW 2000 Australia

Reception phone: +61 02 93666200 Marketing phone: +61 02 92834237 Mobile phone: Emma 0431 205 313

elizabeth.edu.au

marketing@elizabeth.edu.au

# STUDENT APPLICATION FORM

	PERSONAL DETAILS				
FAMILY	MILY NAME:GIVEN NAMES:				
DATE OF	BIRTH: / / GENDER:   MALE	☐ FEMALE			
COUNTR	Y OF BIRTH:COUNTRY OF CITIZENSHIP:	PASSPORT N	UMBER:		
ADDRESS	S in home country:	TELEPHON	IE:		
ADDRESS	S in Australia (if known):	PHONE:			
EMAIL :_	EMAIL :MOBILE:				
IMMIGRATION OFFICE TO APPLY VISA: □ Sydney □Other TYPE OF VISA: □ Student □ Tourist □ Working Holiday □ Other					
	EDUCATION BACKGROUND				
Please entry What is the Proposed Name of	taken TOEFL/IELTS/ PTE/ other English test?   "IT IS IN TOEFL SET	University □ College Iniversity Undergraduate	5.5 or equivalent is an  ☐ Secondary school ☐ University Postgraduate		
	ENGLISH COURSES	LENGTH	START DATE		
	General English	1 - 30 weeks			
	BUSINESS CERTIFICATE COURSES	LENGTH	START DATE		
	BSB30120 Certificate III in Business	52 weeks			
	BSB40120 Certificate IV in Business	52 weeks	/		
	BUSINESS DIPROMA COURSES	LENGTH	START DATE		
	BSB50120 Diploma of Business	52 weeks	/_/_		
	BSB50120 Diploma of Business	78 weeks			



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	BUSINESS DIPROMA COURSES	LENGTH	START DATE
	BSB60120 Advanced Diploma of Business	52 weeks	
	BSB60120 Advanced Diploma of Business	104 weeks	
	MARKETING COURSES	LENGTH	START DATE
	BSB40820 Certificate IV in Marketing and Communication	52 weeks	
	BSB50620 Diploma of Marketing and Communication (Fast Track)	52 weeks	
	BSB50620 Diploma of Marketing and Communication	78 weeks	
	BSB60520 Advanced Diploma of Marketing and Communication (Fast Track)	52 weeks	
	BSB60520 Advanced Diploma of Marketing and Communication	104 weeks	/
	GRADUATE COURSES	LENGTH	START DATE
	BSB80120 Graduate Diploma of Management(Learning)	52 weeks	
	BSB80120 Graduate Diploma of Management(Learning)	104 weeks	
	OTHER INFORMATION		
The Do you I	Overseas Student Health Cover)  e Australian Government requires all students on student visa to hat have OSHC at the moment?   YES   NO If yes, when does equire Elizabeth Institute arrange OSHC for you?   YES   NO no of cover do you require?   Single   Couples   Family	s it expire?//	- · · · · · · · · · · · · · · · · · · ·
	nodation and airport pick-up require airport pick-up?   YES   NO		
	require Elizabeth Institute arrange accommodation for you?   YES ion Form)	□ NO (If YES,_weeks	s, please complete Home sta
RPL (Re	ecognition Prior Learning)		
Do you v	wish to apply for RPL? $\Box$ YES $\Box$ NO (If YES, please com	plete RPL Assessment Fo	orm)
De <sub>l</sub> uni	pending on your previous study and work experience that we are altits.	ble to give you credit or ex	emptions from certain cours
Do you l	have any disability, special needs or current health problem?   YE	S □ NO (If YES, please co	omplete Special Needs Form



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## REFUND POLICY AND PROCEDURES

#### **Refund Policy**

- 1. The Enrolment Fee, Accommodation Placement Fees and Airport Pick-Up Fees are non-refundable whether you complete your course or not.
- 2. A \$500 fee is payable for administering course cancellation.
- 3. Tuition Fees and Overseas Student Health Cover (OSHC) are refunded in full if your VISA application is rejected and you provide official written notification of the refusal from the Australian Government or Department of Immigration and Border Security.
- 4. Student Default; no refund will be given if a student:
  - has given false or misleading information;
  - fails to comply with the conditions of enrolment at Elizabeth Institute;
  - is in breach of their VISA requirements as imposed by the Australian Government; and/or
  - · withdraws after the commencement date of the course.
- 5. Tuition Fee refund; if you give written notice of your intention to withdraw from a course:
  - 8 weeks (including the 8th week) prior to the commencement date, 70% of total tuition fees will be refunded less a cancellation fee of \$500;
  - 3-7 weeks prior to the commencement date, 50% of total tuition fees will be refunded less a cancellation fee of\$500;
  - 2 weeks (including 2nd week) prior to the commencement date, 30% of total tuition fees will be refunded less a cancellation fee of \$500;
  - after the commencement date, tuition fees will not be refunded.
- 6. Where 2 or more courses are packaged, the conditions apply to all elements. Note that for packaged courses the course start date is taken to be the start date of the first course
- 7. Commencement of the course is defined as the course start date in the first Application Form submitted by the student or agent and not subsequent to changes to the starting date.
- 8. In the unlikely event that Elizabeth Institute is unable to deliver your course in full, you will be offered a refund for the portion of the course for which you have paid but which you have not been delivered or assessed. The refund will be paid to you within 4 weeks of the day of receiving your completed refund application. Alternatively, you may be offered enrolment in an alternative course at no extra cost to you. You have the right to choose whether you would prefer a refund of course fees, or to accept a place in another course. If you choose placement in another course, we will ask you to sign a document to indicate that you have accepted the placement. If Elizabeth Institute is unable to provide a refund or place you in an alternative course, under the Tuition Protection Service (TPS), you will be placed in a suitable alternative course at no extra cost to you (unless you choose a more expensive replacement course). If this is not possible, you will be eligible for a refund as calculated by the FundsManager.
- 9. Course and other fees are not transferable to other students or institutions but may be transferred to another course within Elizabeth Institute at the discretion of the Academy
- 10. Any approved refunds are made payable to and sent to the student or his/her agent as applicable in Australian dollars.
- 11. Fees for services paid to education agents by students are not covered by this refund policy.
- 12. This refund policy applies to all tuition fees paid to Elizabeth Institute and includes any tuition fees paid to an education agent to be remitted to the college.
- 13. All refund considerations will be strictly limited to the money paid, which Elizabeth Institute has received from the student as tuition fees only (i.e. exclusive of all non-refundable fees and agents' commission—whether this commission was deducted before or after student payment to Elizabeth Institute.)

### **Refund Procedures**

- 1. You must complete the Refund Application Form.
- 2. Your refund will be processed within 4 weeks of receiving your completed refund application if it includes all the required documents. A written statement will be provided to the student to explain how the refund is calculated.

Anything in the above policy does not remove your right to take further action under Australia's consumer protection law, as per National Code of Practice Section 43.1 or to pursue other legal remedies as necessary.

## **DECLARATION**

I have fully read and understand Elizabeth Institute's terms and conditions including the cancellation and refund policy and I agree to abide by them.	How did you hear about Elizabeth Institute?  □ Friends/relatives □ Embassy □ Newspaper/magazines
Student's Signature:	☐ Agent (name/ stamp) ☐ Agent Contact Number
Date: / /	